# **RECTV** DIRECTV TERMS OF SERVICE FOR BUSINESS VIEWING CUSTOMERS

FOR BUSINESS (Effective for accounts activated on or after May 16, 2021 until replaced by DIRECTV)

| BUSINESS VIEWING ESTABLISHMENT INFORMATION  |   |                        |  |  |  |
|---|---|------------------------|--|--|--|
| DIRECTV Account Number:   | Commercial Establishment Type: Business Viewing |                        |  |  |  |
| Bill to: Service Address Mailing Address  | Number of TVs/receivers:                        |                        |  |  |  |
| Full Legal Name of Customer:  |   |                        |  |  |  |
| Operating Name (if any):  |   |                        |  |  |  |
| Service Address:  |   |                        |  |  |  |
| Name of Contact at Service Address:   | Email Address:                                  |                        |  |  |  |
| Phone Number:   | Fax Number:                                     |                        |  |  |  |
| Mailing Address (if different):   |   |                        |  |  |  |
| Name of Contact at Mailing Address:   | Email Address:                                  |                        |  |  |  |
| Phone Number:   | Fax Number:                                     |                        |  |  |  |
| Credit Card Number:   | Imber: Expiration:                              |                        |  |  |  |
| Legal Structure of Customer: Corporation LLC Partnership Sole Proprietor Government Other:        |   |                        |  |  |  |
| State of organization (incorporation, principal place of business, state of principal residence): |   |                        |  |  |  |
| Federal Tax ID:   |   | Tax Exempt: 🗌 Yes 🗌 No |  |  |  |
| Dealer Name:  |   | Dealer #:              |  |  |  |
|   |   |                        |  |  |  |

#### **PROGRAMMING SELECTION & TERMS**

Select the Services you wish to order by checking the appropriate boxes on the Business Viewing Order Schedule attached.

DIRECTV SERVICE WILL BE PROVIDED AT THE RATES SET FORTH ON THE COMMERCIAL RATE CARD IN EFFECT FROM TIME TO TIME (THE "RATE CARD"), WHICH MEANS ALL PRICES CONTAINED ON THE ATTACHED SCHEDULE ARE SUBJECT TO CHANGE EVEN THOUGH YOU MAY BE AGREEING TO AN AGREEMENT PERIOD. IN OTHER WORDS, THE ACTUAL RATES WILL INCREASE IF THE RATE ON THE RATE CARD INCREASES, BUT ANY DISCOUNT(S) YOU RECEIVE WILL STILL APPLY, SUBJECT TO ANY EARLY CANCELLATION FEES IN THE EVENT YOU FAIL TO FULFILL YOUR AGREEMENT PERIOD.

**PROGRAMMING AGREEMENT.** The attached Business Viewing Order Schedule contains details concerning minimum agreement periods for certain DIRECTV programming packages (the "**Services**"). If you have selected a package that requires a minimum agreement period (the "**Agreement Period**"), you must subscribe to the required package (the "**Required Package**") within the selected package for the entirety of the stated Agreement Period. After you have fulfilled your Agreement Period, you are not obligated to continue your subscription to the Service for any specific duration.

**CONSEQUENCES OF YOUR FAILURE TO SATISFY YOUR MINIMUM AGREEMENT PERIOD.** If you fail to maintain your subscription to the Required Package for the entire Agreement Period, you will pay DIRECTV an early cancellation fee equal to the amounts set forth on the Business Viewing Order Schedule. Payment of the early cancellation fee is due within thirty (30) days of receipt of a notice of failure to complete the Agreement Period from DIRECTV. If you fail to make payment, DIRECTV may, at its option: (a) charge you for the Required Package for the entire Agreement Period, and/or (b) pursue legal remedies against you and receive the total amount due.

**ADDITIONAL TERMS.** Additional terms apply, depending on your programming selections. You understand and agree to such additional terms by checking the boxes on the attached Business Viewing Order Schedule.

**INTEGRATION OF COMMERCIAL CUSTOMER AGREEMENT.** The terms of the Commercial Customer Agreement made available at <a href="http://www.directv.com/cms3/commercial/pdf/commercial\_agreement.pdf">http://www.directv.com/cms3/commercial/pdf/commercial\_agreement.pdf</a>, as updated from time to time by DIRECTV, are integrated into and made a part of these terms. To the extent of any specific conflict with the Commercial Customer Agreement, the terms of these terms will control.

CA Establishments Only: CA State WARNING: Products ordered can expose you to chemicals known to cause cancer &/or reproductive harm. See: Prop65

CUSTOMER SIGNATURE: YOU AGREE TO THESE TERMS, INCLUDING EACH OF THE SCHEDULES ATTACHED. THESE TERMS ARE NOT BINDING ON DIRECTV UNTIL ACTIVATION. IF YOU DO NOT COMPLETE YOUR APPLICABLE AGREEMENT PERIOD, EARLY CANCELLATION FEES MAY APPLY.

| Legal Name of Customer: |        | Name of Person Signing: |
|-------------------------|--------|-------------------------|
| Operating Name:         |        | Print Title:            |
| Date:                   | Phone: | Signature:              |

DEALER WILL RETAIN A SIGNED COPY OF THESE TERMS OF SERVICE AND MAKE AVAILABLE UPON DIRECTV'S REQUEST

# DIRECTV TERMS OF SERVICE FOR BUSINESS VIEWING CUSTOMERS (May 16, 2021)

**BUSINESS VIEWING ORDER SCHEDULE** 

Select the Services you wish to order by checking the appropriate boxes below and printing the name(s) of the packages in the below Programming Service Summary section. For programming not listed under the Service Offers section, enter the price for each Service selection using the Commercial Rate Card.

## PROGRAMMING SERVICE SUMMARY

| Monthly Programming (print monthly programming package(s) selected in the Service Offers section below)                        |  | Monthly Price         |  |
|--|--|-----------------------|--|
| 1  |  | \$                    |  |
| 2  |  | \$                    |  |
| 3  |  | \$                    |  |
| 4  | TV Access Fee <sup>(1)</sup>                     | \$                    |  |
| 5  | Regional Sports Network (RSN) Fee <sup>(2)</sup> | \$                    |  |
|  | Monthly Subtotal:                                | \$                    |  |
|  | Estimated Taxes <sup>(3)</sup> :                 | \$                    |  |
|  | Total Monthly Programming Cost:                  | \$                    |  |
| <b>Annual/Seasonal Programming</b> (print annual/seasonal programming package(s) selected in the Service Offers section below) |  | Annual/Seasonal Price |  |
| 1  |  | \$                    |  |
| 2  |  | \$                    |  |
| 3  |  | \$                    |  |
| 4  |  | \$                    |  |
|  | Annual/Seasonal Subtotal:                        | \$                    |  |
|  | Estimated Taxes <sup>(3)</sup> :                 | \$                    |  |
|  | Total Annual/Seasonal Programming Cost:          | \$                    |  |
| (4)  |  |                       |  |

<sup>(1)</sup>TV Access Fee is to enable the DIRECTV Service on your TV(s). TV Access Fees of \$7/mo. each apply for 1st - 9th receivers; \$4/mo. each for 10th - 21st receivers; \$2/mo. each for 22nd and each additional receiver.

<sup>(2)</sup>Regional Sports Network (RSN) Fee of up to \$6.00 applies in certain markets for BUSINESS XTRA PACK. RSN Fees are updated biannually based on the presence of Regional Sports Networks programming in applicable ZIP codes. <sup>(3)</sup>Taxes may vary from estimate. You are responsible for taxes. Refer to your Service bill for taxes due.

SERVICE OFFERS (Offers available until 7/17/21 except as otherwise stated below. 24-month Agreement Period required at point of sale for all packages unless otherwise noted. Additional fees apply. See pages 3-4 for additional terms.)

| Required Package  | Regular Rate<br>(monthly) | Promotional Rate<br>(monthly) | Promotional<br>Period |
|---|---------------------------|-------------------------------|-----------------------|
| BUSINESS XTRA PACK  | \$133.99                  | \$98.99                       | 12 months             |
| BUSINESS XTRA PACK  | \$133.99                  | \$113.99                      | 24 months             |
| BUSINESS XTRA PACK – with \$0 NFL SUNDAY TICKET <sup>(1)</sup>                          | \$133.99                  | \$98.99                       | 12 months             |
| BUSINESS XTRA PACK – with \$0 NFL SUNDAY TICKET <sup>(1)</sup>                          | \$133.99                  | \$113.99                      | 24 months             |
| ☐ BUSINESS ENTERTAINMENT <sup>™</sup> PACK  | \$94.99                   | \$74.99                       | 12 months             |
| ☐ BUSINESS ENTERTAINMENT <sup>™</sup> PACK  | \$94.99                   | \$84.99                       | 24 months             |
| □ BUSINESS ENTERTAINMENT <sup>TM</sup> PACK – with \$0 NFL SUNDAY TICKET <sup>(1)</sup> | \$94.99                   | \$74.99                       | 12 months             |
| □ BUSINESS ENTERTAINMENT <sup>TM</sup> PACK – with \$0 NFL SUNDAY TICKET <sup>(1)</sup> | \$94.99                   | \$84.99                       | 24 months             |
| COMERCIAL ÓPTIMO MÁS PACK   | \$89.99                   | \$69.99                       | 12 months             |
| COMERCIAL ÓPTIMO MÁS PACK   | \$89.99                   | \$79.99                       | 24 months             |
| ☐ BUSINESS SELECT <sup>™</sup> PACK   | \$74.99                   | \$44.99                       | 12 months             |
| ☐ BUSINESS SELECT <sup>™</sup> PACK   | \$74.99                   | \$59.99                       | 24 months             |
|   | \$29.99                   | \$29.99                       | 12 months             |
| International Language Add-On Packages <sup>(2)</sup>                                   | Regular Rate<br>(monthly) |                               |                       |
| ☐ Americas Plus <sup>™</sup>  | \$24.99                   |                               |                       |
|   | \$37.99                   |                               |                       |
| DIRECTV Deportes  | \$24.99                   |                               |                       |
| En Espanol  | \$44.99                   |                               |                       |
| ☐ FilipinoDirect <sup>™</sup>   | \$39.99                   |                               |                       |

|   | \$29.99 |
|---|---------|
| ☐ KoreanDirect <sup>™</sup>             | \$33.99 |
| ☐ MandarinDirect <sup>™</sup> III       | \$23.99 |
| ☐ Mexico Plus <sup>™</sup>              | \$24.99 |
| RTR Planeta                             | \$20.99 |
| ☐ RussianDirect <sup>™</sup>            | \$37.99 |
| □ RussianDirect <sup>™</sup> II         | \$43.99 |
|   | \$29.99 |
| TV Japan <sup>(3)</sup>                 | \$43.99 |
| ☐ JapanDirect                           | \$43.99 |
| ☐ JapanDirect + TV Japan <sup>(3)</sup> | \$69.99 |
| ☐ VietDirect <sup>™</sup> Plus          | \$26.99 |

Offers end 7/17/21. ALL DIRECTV OFFERS REQUIRE 24-MO TV AGREEMENT PERIOD. EARLY CANCELLATION FEE OF UP TO \$20/MO. FOR EACH MONTH REMAINING ON AGMT. ADD'L FEES APPLY. New approved commercial customers only. Credit card req'd (except MA & PA). Regional Sports Network (RSN) fee applies in certain markets.

<sup>(1)</sup>Customers activating BUSINESS XTRA PACK or BUSINESS ENTERTAINMENT PACK are eligible to receive the 2021 season of NFL SUNDAY TICKET at no additional cost. Subject to the terms on page 3.

<sup>(2)</sup>Requires subscription to a base package.

<sup>(3)</sup>May only be added to BUSINESS SELECT PACK or above.

#### Music Choice® Offer:

#### Yes, I would like to receive Music Choice for \$29.99/month for 24 months.

By checking this box, I agree to activate Commercial Basic or above including local channels (where available) without interruption for 24 consecutive months in order to receive Music Choice for \$29.99/mo. for 24 months. After 24 months, services automatically continue at then prevailing rate (currently \$39.99/mo.) unless changed/canceled.

#### 2021 NFL SUNDAY TICKET REGULAR SEASON PROGRAMMING OFFER

**2021 NFL SUNDAY TICKET Regular Season Programming 1-Pay Promotional Offer:** 

If ordered between 5/16/21 and 10/30/21 and activated by 11/30/21, you agree to one monthly payment of \$650.00 or above due upon activation.

**2021 NFL SUNDAY TICKET Regular Season Programming 3-Pay Promotional Offer:** If ordered between 5/16/21 and 9/30/21 and activated by 10/30/21, you agree to three monthly payments of \$216.67 or above. First payment

due upon activation.

#### **2021 NFL SUNDAY TICKET Regular Season Programming 5-Pay Promotional Offer:**

If ordered between 5/16/21 and 7/30/21 and activated by 8/30/21, you agree to five monthly payments of \$130.00 or above. First payment due upon activation.

#### MLB EXTRA INNINGS PROGRAMMING OFFER

# MLB EXTRA INNINGS PROGRAMMING 1-PAY OFFER:

If ordered between 2/22/21 and 7/11/21 and activated by 8/1/21, you agree to one payment of \$600.00 due upon activation.

#### MLS DIRECT KICK Programming Offer:

#### MLS DIRECT KICK 1-Pay Promotional Offer:

If ordered between 3/1/21 and 9/4/21 and activated by 12/4/21, you agree to one payment of \$100.00 due upon activation.

#### ESPN College Extra Season Programming Offer:

## ESPN College Extra 3-Installment Offer:

You agree to three payments of \$55.00. First payment due upon activation.

# ADDITIONAL TERMS

ALL DIRECTV OFFERS REQUIRE 24-MO TV AGREEMENT PERIOD. EARLY CANCELLATION FEE OF UP TO \$20/MO. FOR EACH MONTH REMAINING ON AGMT. ADD'L FEES APPLY. New approved commercial customers only. Credit card req'd (except MA & PA). Regional Sports Network (RSN) fee applies in certain markets. **BASE PACKAGE 12/MO. OFFERS**: Offers end 7/17/21. To receive the promotional price, a 24/mo. agreement is required. After 12 mos., then-prevailing rate for base package applies (currently: \$74.99/mo. for BUSINESS SELECT PACK; \$89.99/mo. for COMERCIAL ÓPTIMO MÁS PACK; \$94.99/mo. for BUSINESS ENTERTAINMENT PACK; and \$133.99/mo. for BUSINESS XTRA PACK) unless canceled or changed by customer prior to end of the promotional period. **BASE PACKAGE 24/MO. OFFERS**: Offers end 7/17/21. To receive the promotional price, a 24/mo. agreement is required. After 24 mos., then-prevailing rate for base package applies (currently: \$74.99/mo. for BUSINESS SELECT PACK; \$89.99/mo. for BUSINESS XTRA PACK) unless canceled or changed by customer prior to end of the promotional period. **BASE PACKAGE 24/MO. OFFERS**: Offers end 7/17/21. To receive the promotional price, a 24/mo. agreement is required. After 24 mos., then-prevailing rate for base package applies (currently: \$74.99/mo. for BUSINESS SELECT PACK; \$89.99/mo. for COMERCIAL ÓPTIMO MÁS PACK; \$94.99/mo. for BUSINESS ENTERTAINMENT PACK; and \$133.99/mo. for BUSINESS XTRA PACK) unless canceled or changed by customer prior to end of the promotional period. **ABP OFFER**: New customers who subscribe to BUSINESS SELECT PACK or above with 24-mo. agmt. and enroll in Auto Bill Pay at time of sale will receive \$20/mo. bill credit for 24 mos. starting in the 2nd mo. After (24 mos.) the credit will end and services will automatically continue at the then-prevailing rate. **2021 NFL SUNDAY TICKET INCLUDED AT NO EXTRA COST OFFER**: Requires activation of BUSINESS XTRA PACK or BUSINESS ENTERTAINMENT PACK. 2021 NFL SUNDAY TICKET retail price is \$650. **Customers activating BUSINESS XTRA PACK or BUSINESS ENTERTAINMENT PACK** 

TICKET at no additional cost. The remaining balance of NFL SUNDAY TICKET will be charged to customer's account in the event of early disconnect. NFL SUNDAY TICKET consists of all live out-of-market NFL games (based on customer's service address) broadcast on FOX and CBS. However, games broadcast by your local FOX or CBS affiliate, will not be available in NFL SUNDAY TICKET. Other conditions apply. LIMIT ONE NFL SUNDAY TICKET OFFER PER ACCOUNT. Offer void where prohibited or restricted. NFL SUNDAY TICKET subscription will automatically continue in 2022 and each season thereafter at then prevailing rate provided that DIRECTV still carries these services at the time of renewal and unless customer calls 1-888-388-4249 to cancel prior to start of season. Subscription cannot be canceled (in part or in whole) after the start of the season and subscription fee cannot be refunded. Commercial locations require an appropriate licensee agreement. NFL, the NFL Shield design and the NFL SUNDAY TICKET name and logo are registered trademarks of the NFL and its affiliates. NFL team names and uniform designs are registered trademarks of the teams indicated. 2021 NFL SUNDAY TICKET REGULAR SEASON OFFER: In order to receive NFL SUNDAY TICKET, customers must subscribe to a commercial base programming package. New NFL SUNDAY TICKET subscribers must order by 10/30/21 and activate by 11/30/21 to be eligible for the 1-pay option, order by 9/30/21 and activate by 10/30/21 for the 3-pay option, and order by 7/30/21 and activate by 8/30/21 to be eligible for the 5-pay option. The remaining balance of NFL SUNDAY TICKET will be charged to customer's account in the event of early disconnect. NFL SUNDAY TICKET consists of all live out-of-market NFL games (based on customer's service address) broadcast on FOX and CBS. However, games broadcast by your local FOX or CBS affiliate, will not be available in NFL SUNDAY TICKET. Other conditions apply LIMIT ONE NFL SUNDAY TICKET OFFER PER ACCOUNT. Offer void where prohibited or restricted. NFL SUNDAY TICKET subscription will automatically continue in 2022 and each season thereafter at then prevailing rate provided that DIRECTV still carries these services at the time of renewal and unless customer calls 1-888-388-4249 to cancel prior to start of season. Subscription cannot be canceled (in part or in whole) after the start of the season and subscription fee cannot be refunded. Commercial locations require an appropriate licensee agreement. NFL, the NFL Shield design and the NFL SUNDAY TICKET name and logo are registered trademarks of the NFL and its affiliates. NFL team names and uniform designs are registered trademarks of the teams indicated. MLB EXTRA INNINGS OFFER: To receive MLB EXTRA INNINGS, a subscription to a commercial base programming package is required. Customers must order by 07/11/2021 and activate by 08/11/2021 to be eligible for the 1-Pay option. IN THE EVENT OF AN EARLY DISCONNECT, THE REMAINING BALANCE OF MLB XTRA INNINGS WILL BE CHARGED TO CUSTOMER'S ACCOUNT. LIMIT ONE MLB EXTRA INNINGS OFFER PER ACCOUNT. MLB EXTRA INNINGS subscription will automatically continue in 2022 and each season thereafter at the then prevailing rate unless customer calls 1-866-771-1523 to cancel prior to start of season. Programming, pricing, terms and conditions subject to change at any time. Major League Baseball trademarks and copyrights are used with permission of the applicable MLB entities. All rights reserved. Visit the official website at MLB.com. MLB: Mitchell Layton/Getty Images. MLS DIRECT KICK PROGRAMMING OFFER: To receive MLS DIRECT KICK, a DIRECTV commercial subscription to a base programming package is required. MLS DIRECT KICK automatically continues each season at then-prevailing rates, provided DIRECTV carries these services, unless customer calls to cancel prior to the start of the season. MLS DIRECT KICK cannot be canceled (in part or in whole) after March 2, 2021. IN THE EVENT OF AN EARLY DISCONNECT, THE REMAINING BALANCE OF MLS DIRECT KICK WILL BE CHARGED TO CUSTOMER'S ACCOUNT IN ADDITION TO OTHER APPLICABLE CHARGES. Up until March 2, 2021, customers can cancel and receive any applicable refund. Subscription is not refundable after March 2, 2021. LIMIT ONE MLS DIRECT KICK OFFER PER ACCOUNT. Programming, pricing, terms and conditions subject to change at any time. Actual number of games varies by market. Blackout restrictions and other conditions apply. MLS Direct Kick: ©2021 MLS. All rights reserved. ESPN COLLEGE EXTRA OFFER: To receive ESPN College Extra, customer must subscribe to a commercial base programming package. Upon activation of ESPN College Extra, DIRECTV will bill the customer's account the first of three installment payments (1 of 3) for three mos., with the first payment due at the commencement of the service. Provided DIRECTV carries this service, the ESPN College Extra billing cycle will resume automatically on the anniversary date of the start of the prior year's billing cycle. ESPN College Extra subscription cannot be transferred, refunded or credited (in whole or in part) after customer has received 30 days of ESPN College Extra programming. Customer must call 1-888-388-4249 to cancel their subscription no later than 30 days after their first installment payment. Actual number of games varies by market. Games telecast locally may be included in ESPN College Extra. Offer void where prohibited or restricted. Actual number of games varies by market. Blackout rules and other restrictions apply to all sports programming. HARDWARE OFFER: Agreement Period, as defined by customer's commercial programming rate card, required. Offer available to new commercial customers in commercial structures no more than three stories high. No single-family residences allowed. New BUSINESS XTRA PACK, BUSINESS ENTERTAINMENT PACK, COMERCIAL ÓPTIMO MÁS PACK, and BUSINESS SELECT PACK customers are eligible for up to four HD Receivers. Make and model of system at DIRECTV's sole discretion. Offer void where prohibited or restricted. DIRECTV SVC TERMS: Subject to terms of DIRECTV Commercial Customer Agreement. Add'I fees & Terms: Regional Sports Network (RSN) fee of up to \$6.00 applies in certain markets for BUSINESS XTRA PACK. RSN Fees are updated biannually based on the presence of Regional Sports Networks programming in applicable ZIP codes. TV access fees of \$7/mo. each apply for 1st - 9th receivers; \$4/mo. each for 10th - 21st receivers; \$2/mo. each for 22nd and each additional receiver. \$19.95 Handling and Delivery fee may apply. Taxes not included. Programming, pricing, terms and conditions subject to change at any time. Installation: Standard commercial installation included for BUSINESS SELECT PACK and above customers. Complex/custom installation extra. \$49 standard installation applies for COMMERCIAL BASIC customers. Applicable use tax adjustment may apply on retail value of installation. Visit directv.com/legal or call for details. To access HD programming, HD equipment required. Number of HD channels based on package selection. Eligibility for local channels based on service address. Not all networks available in all markets. All DIRECTV Receivers must be continuously connected to the same land-based phone line or the Internet. ©2020 AT&T Intellectual Property. All Rights Reserved. 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